Diana Pasichnyk Senior QA Engineer | Agile & Scrum Expert

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Accomplished Quality Assurance Engineer with over 10 years of experience in manual testing of web and mobile applications. Expertise in QA methodologies, software development lifecycle (SDLC), and Agile frameworks like Scrum. Excellent communication, strong client facing skills – demonstrated through a track record of achievements in numerous projects. Looking for an opportunity in an IT/QA field to join a growing business and contribute wide professional expertise, strong work ethics to its long-term success.

**Skills**

**Testing:** Manual web software testing, Mobile iOS app testing, Android device testing, API Testing, Test Design, Test Cases, Test Plan.

**Tools:** JIRA, Zendesk, Postman, SQL, ADB, Zapier, Confluence, Azure DevOps, Bugzilla, Trello, TestFlight.

**Methodologies:** Agile, SCRUM, Kanban, Waterfall, SDLC, STLC.

**Experience**

### ROADSTREAM.IO LIMITED, UK (remote position) - Senior Quality Assurance Engineer JAN '23 - Present

* Led manual testing of web and iOS mobile applications, with a primary focus on 4G dashcam solutions and GPS monitoring, ensuring high-quality releases;
* Helped teams to develop a user experience (UX) strategy for products and services;
* Documented over 300 bugs using JIRA, significantly enhancing overall product stability and driving continuous improvement;
* Developed and managed test plans, test cases, and test suites to align with evolving product requirements.
* Acted as Scrum Master, leading daily stand-ups and providing clear project direction, ensuring alignment with goals and meeting deadlines;
* Collaborated with cross-functional teams to ensure smooth deployments and timely bug resolution, minimizing post-release issues;
* Played a pivotal role in enhancing the usability of a vehicle-monitoring app, driving a 15% increase in user satisfaction through focused usability improvements.

### White Label SaaS, UA - Quality Assurance Engineer MAR '14 - DEC '22

* Conducted integration and regression testing for SaaS-based applications, ensuring seamless functionality across systems;
* Improved the overall SDLC by coordinating closely with developers and stakeholders, leading to a 30% faster go-to-market time for key product releases;
* Managed and executed test cases within Azure DevOps, tracking defects and streamlining testing workflows;
* Utilized Chrome DevTools and Postman to debug issues and verify API functionality, contributing to the overall enhancement of product quality;
* Working closely with the production team to ensure customer satisfaction, review and report any specific performance issues or complaints about service levels.

# Education

Master's degree in Computer systems and networks, Kharkiv National University of Radioelectronics, UA

Graduated with honors.

**Certification**

Agile Foundations: Scrum Master, Bellevue College, WA - Spring 2024