Anthony McKinney

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SUMMARY

Motivated and adaptable Full Stack Developer with a Bachelor's Degree in Computer Information Systems. Strong foundation in coding, problem-solving, and database management, with 3+ years of hands-on experience in web development, application design and technical support. Eager to learn new technologies and grow as a Software Engineer. Known for excellent communication skills and a collaborative mindset. Open to relocation and committed to continuous learning in a structured training environment.

TECHNICAL PROFICIENCIES & SKILLS

Languages: Java, JavaScript, TypeScript, HTML5, CSS, SQL, PHP, JSON

Frameworks/Libraries/Platforms: React, React Router, Redux, Tailwind CSS, Java Spring Boot, .NET, ASP .NET, Microsoft PowerShell

Databases: MySQL, Postgres, MongoDB, Oracle

Tools & IDEs: WordPress, Git/GitHub, RESTful APIs, JSON, Vite.js, Adobe Creative Suite, MS Office, Visual Studio Code, Eclipse

Skills: Software Development Life Cycle, Agile Development, OOP, QA Testing, Customer Service, IT Troubleshooting (Hardware, Software, & Security), Excellent Communication (verbal, written, listening) Skills, Team Player, Problem Solving, User Account Management

PROFESSIONAL EXPERIENCE

The Citadel Military College of South Carolina | Charleston, SC   *03/2022 - Current*
Campus Support Technician

- Troubleshoot and resolve technical issues for 20+ users daily, ensuring minimal downtime.
- Manage 200+ end-user accounts, enhance security protocols and streamlining account processes.
- Removed malware and ransomware from 50+ devices, improving system reliability.
- Collaborate with data analysts to implement database fixes and styling updates in Ellucian Banner, aligning with documented requirements.

Remote Support / Help Desk Technician

- Created and tracked issue tickets, reducing resolution time by 20% through structured troubleshooting.
- Provided remote support for software installations and system updates, enhancing user productivity.
- Communicated technical solutions effectively to non-technical users, ensuring high customer satisfaction.

Majorel | Greenville, SC   *01/2021 - 01/2022*
Remote Desktop Technician / Mentor Technician

- Mentored new technicians, improving their troubleshooting and QA skills.
- Established a streamlined process for repair and replacement requests, increasing efficiency by 15%.
- Delivered complex technical solutions with clarity, maintaining a 95% customer satisfaction rate.

EDUCATION & CERTIFICATIONS

College of Charleston | Charleston, SC
Bachelor of Science: Computer Information Systems
Relevant Coursework: *Database Concepts, Dataset Organization & Management, Computer Programming I & II, Website Programming, Server-Side Web Programming, User Interface Development*

Spartanburg Methodist College | Greenville, SC
Associate of Science: Computer Science

PROJECTS

Portfolio Website

Technologies used: React, Tailwind CSS

- Developed a fully responsive personal portfolio showcasing skills, projects, and experience.

Face Detection Application

Technologies used: React

- Created an app that identifies emotions in uploaded photos, supporting multiple user inputs.

E-Commerce Bookstore Website

Technologies used: React, React Router, CSS

- Designed and implemented a responsive e-commerce site.

Educational Website

Technologies used: React, Tailwind CSS

- Designed and implemented a responsive educational site

ATM Project

Technologies used: Java

- Built an ATM interface with functionalities for account creation, balance checks, and transactions.