

AUDREY YU MIN ANG

Quality Assurance Tester

+ (346) 339-4992
La Porte, TX 77571
aaym98@gmail.com

A detail-oriented QA and Data Operations Specialist who has consistently supported critical systems within the finance and insurance sectors. I'm skilled at turning technical details into practical test plans, improving data workflows, and ensuring accurate results, even in fast-paced situations. I'm a reliable team member focused on delivering quality.

PROFESSIONAL EXPERIENCE

Test Engineer – DBS Bank System Migration Project

A-IT Software Services Pte Ltd, Singapore (July 2023 – December 2024)

- Delivered audit-ready documentation that secured test sign-off for core system release
- Identified and resolved high-priority issues across ATM, BTM, BTM+, and VTM terminals
- Led QA testing for the first release (up to 1.b) of DBS Bank's core migration
- Designed and executed 100+ test cases; ensured functional accuracy and business rule alignment
- Improved defect resolution through detailed JIRA tracking and validation
- Supported both BAU and new environments to ensure seamless transition and service continuity

QA Software Tester – GST Project (Claims Team)

AXA Insurance, Singapore (August 2022 – January 2023)

- Reduced post-launch support by 30% through clear, targeted user guides
- Ensured regulatory alignment by leading QA for GST rollout in claims systems
- Detected critical tax logic issues during functional and regression testing
- Resolved defects pre-release through close collaboration with developers
- Documented bugs with visuals in JIRA to accelerate resolution cycles
- Contributed sprint feedback that improved product usability

QA Intern – Software Testing (Legal LMS Project)

MQ Spectrum, Singapore (March 2017 – September 2017)

- Helped resolve 95% of bugs within sprint deadlines via offshore coordination
- Delivered a smooth client rollout by testing a legal e-learning portal
- Logged and verified issues in JIRA, improving QA turnaround
- Ran on-site UAT and co-created end-user guides for legal staff
- Validated key Moodle LMS workflows to support content accuracy

EDUCATION

Bachelor of Science, Double Major in Business Information Systems and Web Communication

Murdoch University, Singapore

Graduation Date: Oct 2022