

ENRIQUE NAVARRO

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SUMMARY

Dynamic Computer Science Specialist with a robust foundation in technical skills and requirements gathering. Proven expertise in risk evaluation, technical troubleshooting, and product testing, contributing to enhanced operational efficiency. Strong verbal and written communication skills complement exceptional project planning and organizational capabilities. Committed to leveraging technical acumen to drive innovative solutions and improve project outcomes.

SKILLS

- Automation scripting
- Scrum framework
- User acceptance testing
- Version control
- Manual testing
- Agile methodologies
- Team collaboration and development
- Black box testing
- Active listening
- Information security
- IT asset management
- Helpdesk services
- Hardware installation and software updating
- Mobile fleet management

EXPERIENCE

BAJA HOSPITAL

Tijuana, BC

IT Technician and Web Designer

09/2019 to Current

- Troubleshoot system issues concerning network connectivity, software installation, and printing.
- Created documentation detailing troubleshooting steps for various IT problems.
- Maintained user accounts within Active Directory and Exchange Server environments.
- Managed inventory of IT assets including laptops, desktops, servers, and peripherals.
- Assisted in content creation through copywriting and editing tasks.
- Collaborated with developers to ensure adherence to design specifications.
- Provided technical support for web design-related issues.
- Integrated HTML, CSS, JavaScript, and other programming languages into websites.

AMPHENOL

Tijuana, BC

Software Engineer and Tester

01/2023 to 05/2023

- Reviewed project specifications to design technology solutions for detecting corrupted patterns in equipment.
- Collaborated with development and testing teams to create robust solutions meeting client functionality and performance requirements.
- Coordinated evaluations of software and hardware interfaces with engineering teams.
- Represented software applications engineering during large-scale development projects.
- Participated in architecture, design, and implementation of back-end features using Python.
- Executed test plans and debugging processes to validate methodologies and enhance software quality.

CETYS UNIVERSIDAD

Tijuana, BC

Software Engineer

03/2022 to 12/2022

- Developed and validated a registry for student photo ID and passport submission, enabling automatic integration into CENEVAL exam preparation using machine learning and image recognition.
- Conducted regular stakeholder meetings to review project progress and address challenges.
- Analyzed user requirements to create effective software solutions and technical specifications.

EDUCATION

BACHELOR OF SCIENCE: COMPUTER SCIENCE

07/2024

CETYS Universidad, Tijuana, B.C. Mexico

- 3.8 GPA

LANGUAGES

English:

Native/ Bilingual

Spanish:

Native/ Bilingual