



ENRIQUE NAVARRO

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SUMMARY

Dynamic computer science specialist with a solid foundation in technical skills and requirements gathering. Experienced in evaluating risks, troubleshooting technical issues, and performing product tests. Excellent verbal and written communication, along with strong project planning and organizational abilities.

SKILLS

- Automation scripting
- Scrum framework
- User acceptance testing
- Version control
- Manual testing
- Agile methodologies
- Team collaboration and development
- Black box testing
- Active listening
- Information security
- IT asset management
- Helpdesk services
- Hardware installation and software updating
- Mobile fleet management

EXPERIENCE

IT Technician and Web Designer / Baja Hospital - Tijuana, BC

09/2019 - Current

- Troubleshoot system issues concerning network connectivity, software installation, and printing.
- Created documentation detailing troubleshooting steps for various IT problems.
- Maintained user accounts within Active Directory and Exchange Server environments.
- Managed inventory of IT assets including laptops, desktops, servers, and peripherals.
- Assisted in content creation through copywriting and editing tasks.
- Collaborated with developers to ensure adherence to design specifications.
- Provided technical support for web design-related issues.
- Integrated HTML, CSS, JavaScript, and other programming languages into websites.

Software Engineer and Tester / Amphenol - Tijuana, BC

01/2023 - 05/2023

- Reviewed project specifications to design technology solutions for detecting corrupted patterns in equipment.
- Collaborated with development and testing teams to create robust solutions meeting client functionality and performance requirements.
- Coordinated evaluations of software and hardware interfaces with engineering teams.
- Represented software applications engineering during large-scale development projects.
- Participated in architecture, design, and implementation of back-end features using Python.
- Executed test plans and debugging processes to validate methodologies and enhance software quality.

Software Engineer / CETYS Universidad - Tijuana, BC

03/2022 - 12/2022

- Developed and validated a registry for student photo ID and passport submission, enabling automatic integration into CENEVAL exam preparation using machine learning and image recognition.
- Conducted regular stakeholder meetings to review project progress and address challenges.

- Analyzed user requirements to create effective software solutions and technical specifications.
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EDUCATION AND TRAINING

Bachelor of Science: Computer Science
CETYS Universidad - Tijuana, B.C. Mexico

- 3.5 GPA

07/2024

High School Diploma
Colegio La Paz - Tijuana, BC

08/2019