**JORDAN JACKSON**

Jjacksonprime5@gmail.com | 561-596-2439 | Lake Worth, Florida 33467

**SUMMARY**

Former Military professional who is highly motivated with the desire to take on new challenges and break into the technological industry. Strong work ethic, adaptability, and interpersonal skills. Adept at working effectively unsupervised and quickly mastering new skills.

**EDUCATION**

**Master of Science in Cybersecurity** 06/2024

*Nova Southeastern University (NSU)*  Davie, Florida

* 3.6/4.0 GPA | Dean's List (01/2023-07/2024)
* **Relevant Coursework:** Human Computer Interaction, Fundamentals of Cybersecurity, Information Systems Management, Information Security Governance, Database Systems, Ethics in Computing

**Bachelor of Science in Criminal Science** 12/2022

*University Of Central Florida (UCF)* Orlando, FL

Minor Certificate : Secure Networks and Computing

**SKILLS**

* **Languages:** Python, Java
* **Other Skills:** Data Entry · Invoice Verification · Microsoft Office (Word, PowerPoint, Excel) · QuickBooks · Oracle Platform Proficiency · SQL Reporting-Tableau

**CERTIFICATIONS**

**Google Data Analytics Certificate** 8/2024

**Mcafee Certified Open Source Intelligence Certificate** 2/2025

**PROFESSIONAL EXPERIENCE**

**Technical Analyst** 9/2024- Current

*Globallogic*

* Conducted technical analysis to support data-driven decision-making and optimize system performance.
* Performed prompt engineering to enhance Large Language Model (LLM) output quality and relevance.
* Evaluated LLM responses to assess accuracy, coherence, and alignment with project objectives.

 **Business Analyst** 12/2020 - Current

*A.L. Jackson & Co., P.A.* Miami, FL

* Assisted in performing cost allocations of pooled expenses to enable a proper evaluation of fund performance and profitability.
* Assisted with accounts receivable activities such as invoicing, collections, and deposits.
* Received and recorded cash, checks and transfers from local companies and organizations.
* Reviewed financial records to ensure they complied with GAAP and regulations.
* Utilization of Tableau to present compiled data to Senior Management.
* Managed and fortified client-firm relationships through fast correspondence.

**Engineer Assistant** 01/2019 – 06/19

*Florida Department of Transportation (FDOT)*  Miami, FL

* Performed testing and audits daily to determine functionality or optimization for GPS devices.
* Conducted 15+ tests weekly to determine traffic times for specific routes-GPS devices used.
* Assisted 3+ engineers in daily calculations to determine and post traffic times throughout specific routes in Miami.

**MILITARY EXPERIENCE**

**Cadet (E1/E2 date-date)** 07/2017-01/2019

*United States Military Academy* West Point, NY

* Performed various operational duties around base, including planning operations for projected field training exercises as well as off base movement routines for 100-300+ incoming and outgoing soldiers and officers. Experience in logistics.

**ON-CAMPUS INVOLVEMENT**

**SALUTE Veterans Honor Society Member** | *UCF,* Orlando, FL 08/2022

**COMMUNITY SERVICE AND PHILANTHROPY**

* Jack & Jill of America, Inc. Palm Beach County 2014-2017
* Boys & Girls Club of America 8/2019
* Hopewell Helping Hands 7/2017