

Joseph Sassi

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Professional Summary

Reliable food service and customer service professional, open to gaining new work experience while in pursuit of my goal to work in cybersecurity. Currently studying to obtain a bachelor's degree in information technology.

Work Experience

Server's Assistant

Stefano's Trattoria-Winter Springs, FL

February 2025 to Present

- Maintaining a clean work environment, following all health and safety standards.
- Assisting servers by running food and restocking supplies.
- Cleaning tables quickly to maintain smooth service.

Delivery Driver

Uber-Remote

September 2024 to Present

- Delivering orders.
- Navigating efficient routes.
- Providing excellent customer experiences.

Cashier/Customer Service Staff/Front Service Clerk

Publix-Winter Springs, FL

March 2020 to November 2024

- Tendering cash/card transactions.
- Bagging groceries.
- Providing excellent customer experiences.

Education

Bachelor's degree in Information Technology/Cybersecurity

Seminole State College of Florida-Remote January 2023 to Present

Associate's degree in Arts

Seminole State College of Florida-Remote August 2018 to December 2022

High school diploma

Lake Minneola High School-Minneola, FL August 2014 to May 2018

Certifications and Licenses

CompTIA A+

Acquired April 2025

Skills/Hobbies

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|--------------------------------------|--------------------|-----------------------------|
| ➤ Customer service skills | ➤ IT | ➤ Can lift up to 150 pounds |
| ➤ Communication skills | ➤ Content creation | ➤ Weightlifting |
| ➤ Work ethics | ➤ Audio editing | |
| ➤ Coding in Java, HTML, Python, etc. | ➤ Video editing | |