

AVERIE MICHEL

| ASPIRING SOFTWARE ENGINEER |
| ENTRY-LEVEL IT SUPPORT |

PROFILE SUMMARY

Motivated and adaptable professional transitioning into the tech industry, currently completing a Full-Stack Web Development course on Udemy. Passionate about problem-solving, customer service and technology, with a strong foundation in front-end and back-end development. Eager to apply technical skills in IT support or software development roles while leveraging excellent communication and client service experience. Quick learner with a commitment to continuous growth and hands-on experience through personal and course-based projects.

SKILLS

- Hands-on experience with :
 - HTML5, CSS3, Javascript, Node.js, REST APIs, and some React.js through coursework and personal-projects.
- Comfortable with PostgreSQL.
- Canva

CONTACT

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EDUCATION

In-Progress
UDEMY.COM

- Full Stack Web Development

2014-2018
COMANCHE HIGH SCHOOL

- National Technical Honor Society
- GPA: 3.7

WORK EXPERIENCE

Lashes & Locks LLC 2024-PRESENT
Independent Contractor / Lash Technician

- Managed all aspects of a freelance business, including client relations, scheduling, and financial operations.
- Provided exceptional customer service, ensuring client satisfaction through effective communication and attention to detail.
- Developed strong problem-solving skills by troubleshooting appointment conflicts, product issues, and customer concerns.

Eye Candy & Esthetics LLC 2022-2024
Owner/Operator

- Founded and managed a successful salon, overseeing day-to-day operations, financials, and client services.
- Led a team of 8 employees, handling staff training, and performance management.
- Ensured a high standard of customer service, resolving issues and maintaining strong client relationships.
- Utilized technology for scheduling, billing, and client management, demonstrating adaptability to tech tools.

TRANSFERRABLE SKILLS

- Problem-Solving • Attention to Detail • Teamwork
- Communication • Customer Service
- Adaptability & Fast Learning