

KIMBERLY NGUYEN

(682) 558-4470 | kimberly.nguyen0217@gmail.com | Arlington, TX | [linkedin.com/in/kwinsen](https://www.linkedin.com/in/kwinsen)

SUMMARY

Software Engineering graduate with strong foundations in full-stack development, complemented by IT support experience troubleshooting complex technical environments. Seeking a Software Engineer position to apply my technical skills and analytical problem-solving abilities.

EDUCATION

Bachelor of Science in Software Engineering

Mar 2025

Western Governors University

TECHNICAL SKILLS

- **Languages & Frontend:** Java, JavaScript (ES6+), Python, HTML/CSS, Bootstrap
- **Backend & Database:** Spring Boot, MySQL, JPA/Hibernate, RESTful APIs
- **Tools & Practices:** Git, Android Studio, RESTful APIs, Agile methodologies, Freshservice

PROJECTS

Task Management Android Application

Nov 2024

github.com/kimberly-nguyense/Software-Engineering-Capstone

- Created an Android application following MVVM architecture patterns to track and manage tasks
- Implemented secure user authentication functionality and push notification features
- Designed an intuitive user interface focused on efficiency and data persistence

Inventory Management System

Jun 2024

github.com/kimberly-nguyense/Back-End-Programming

- Developed a Java application with Spring Boot to manage inventory items
- Created RESTful API endpoints to perform CRUD operations for inventory tracking
- Implemented MySQL database connectivity using JPA/Hibernate for data persistence
- Added input validation and unit tests achieving

PROFESSIONAL EXPERIENCE

ITS Intern – City of Lewisville

Nov 2023 – Present

Lewisville, TX

- Provide technical support for 24 city departments, troubleshooting complex issues across 150+ apps
- Contribute to IT system upgrades, assisting with testing and deployment procedures
- Apply analytical problem-solving skills to diagnose and resolve software and hardware issues effectively
- Document detailed technical processes and solutions for knowledge management systems
- Mentor fellow interns, sharing technical knowledge and contributing to team development

CERTIFICATIONS

- **ITIL v4 Foundation** - IT service management framework May 2024
- **CompTIA Project+** - Project management methodologies Sep 2024
- **AWS Certified Cloud Practitioner** - Fundamental understanding of AWS Sep 2023