

JASMINE MERRIWEATHER

| DATA ANALYST AND VISUALIZATION SPECIALIST

CONTACT

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EDUCATION

- 2025-2027
ATHENS STATE UNIVERSITY
 - Currently seeking Strategic Healthcare Management Master's Degree
- 2022-2024
ATHENS STATE UNIVERSITY
 - Bachelor of Science
 - GPA: 3.25 / 4.0

SKILLS

- Quality Assurance
- Project Support
- Teamwork
- Time Management
- Leadership
- Effective Communication
- Critical Thinking
- Data Visualization

CERTIFICATIONS & TRAINING

- HIPAA Compliance Certified
- Basic Life Support (BLS)
- Workday Training | Project
- Documentation Tools

PROFILE

Deadline-driven data analyst and support specialist with a strong foundation in healthcare data systems, project coordination, and business intelligence tools. Skilled in remote collaboration, data visualization (Power BI, Tableau), and reporting automation. Proven ability to streamline operations and improve data quality through effective project support and cross-functional communication.

WORK EXPERIENCE

- Tegria IT Helpdesk - Remote** 2024 - PRESENT
Support Center Technical Support Manager I
 - Built user-friendly data dashboards and visualizations using Power BI and Tableau.
 - Supported healthcare analytics systems; performed technical troubleshooting for EPIC, ServiceNow, and data-driven applications.
 - Partnered with finance and analytics teams to provide real-time data insights supporting organizational KPIs.
- Humana - Remote** 2023--2024
Care Management Support Associate II
 - Create and manage the marketing budget, ensuring efficient allocation of resources and optimizing ROI.
 - Oversee market research to identify emerging trends, customer needs, and competitor strategies.
 - Monitor brand consistency across marketing channels and materials.
- Huntsville Hospital - Huntsville, AL (Hybrid)** 2021-2023
Clinical Reports Manager
 - Improved data entry accuracy and report turnaround time using Cerner and EPIC EHR systems.
 - Supported claims processing and insurance verification with attention to data quality and documentation standards.
 - Worked closely with cross-functional clinical teams to optimize workflows and enhance data accessibility.

CORE COMPETENCIES

- Data Visualization & Analytics (Power BI, Tableau, Excel)
- Project Coordination & Remote Support - EHR Systems (EPIC, Cerner)
- IT Service Management (ServiceNow, SharePoint) - Quality Assurance & Documentation
- Report Automation & Maintenance
- Healthcare Data Compliance (HIPAA)
- Collaboration Tools (Microsoft Office 365, Google Workspace)