

# NATALIIA SULCER

Atlanta, GA

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Experienced QA Engineer with a proven track record in manual and automation testing. Proficient in industry-leading testing tools and frameworks. Results-oriented with over 5 years of experience developing automated tests, writing test plans, test cases, API test cases. Proven track record as an individual contributor within QA teams, ensuring high-quality software releases. Committed to driving quality and efficiency through automation. Effective problem solver and collaborative team player. I am currently exploring positions as a QA Engineer, Software Test Engineer.

## TECHNICAL SKILLS

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**Tools:** Postman, JIRA, Trello, Testrail, Git, Swagger, TestFlight, VS Code.

**Test Automation Frameworks:** JavaScript Playwright.

**Skills:** API, SQL, Linux, Figma, HTML & CSS, Microsoft Office, Agile

**Programming Languages:** Javascript.

**CI/CD:** GitHub Actions.

**Platforms:** Windows 7/8/10, Mac OS, iOS, Android.

## EXPERIENCE

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### Sigla, LLC - Advocado

St. Louis, Missouri

QA Automation/Manual Engineer

June 2022 - February 2024

- ❖ Developed and maintained automated test scripts for web applications, ensuring efficient and reliable testing.
- ❖ Created and managed well-structured test plans and test cases, optimizing test suite reusability.
- ❖ Implemented robust automation testing frameworks, resulting in a significant 50% reduction in manual testing efforts.
- ❖ Collaborated with Product and Developer teams to design test plans and write test cases, ensuring software quality and timely delivery.

- ❖ Conduct API testing using Postman, skillfully crafting collections and executing various calls and responses to ensure seamless integration and optimal performance.
- ❖ Reported, tracked and verified bugs in Trello and participated in daily bug triage.
- ❖ JavaScript Playwright.

## **Sigla, LLC - Anchor Yacht Charters**

**St.Louis, Missouri**

QA Engineer

January 2022 - June 2022

- ❖ Conducted manual testing, developed test cases, and executed test scripts to ensure software quality.
- ❖ Conducted comprehensive testing of web applications and utilized TestFlight for mobile testing.
- ❖ Participated in regression testing and provided feedback to improve the overall product quality.
- ❖ Assisted in the creation and maintenance of test plans and test documentation, ensuring comprehensive coverage.
- ❖ Contributed to the implementation and improvement of the QA process, resulting in more efficient testing cycles.
- ❖ Played a key role in Agile/Scrum development cycles, participating in sprint planning and delivering high-quality software within tight deadlines.
- ❖ Improved the customer experience by creating and managing a Beta Test program that generated more than 40% of all bugs found.
- ❖ Stress, sanity, smoke and regression testing to identify all limitations and edge cases when products are exposed to power outages, network and connectivity issues, user errors, various OS and browser combinations.
- ❖ Develop brief training and documentation for our customer support team

## **Hirio**

**Florida**

Software Manual Tester

July 2020 - September 2021

- ❖ Collaborated with cross-functional teams to ensure timely resolution of identified issues and ensure high-quality releases.
- ❖ Developed and executed test cases and test plans to validate software performance and functionality.
- ❖ Conducted functional, integration, system, regression testing on new releases.
- ❖ Recorded and tracked bugs using tracking tools JIRA.
- ❖ Maintained comprehensive documentation of all test activities, results, issues encountered during test phases.

**Speak Coding****Los Angeles, CA/ Germany**

Manual Tester

April 2019 - February 2020

- ❖ Utilized various testing techniques such as smoke testing, regression testing, exploratory testing to validate software quality.
- ❖ Performed browser compatibility testing on Chrome, Safari, Firefox, Internet Explorer, Edge
- ❖ Black box testing for web and mobile applications.

**EDUCATION**

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**Bachelor's degree in Finance****Odessa, Ukraine**

Completed a Bachelor of Science degree in Finance focusing on courses such as Corporate Finance, Financial accounting.

May 2006

**ADDITIONAL INFORMATION**

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**Language proficiency:****US citizen***English* - Proficient*Russian* - Fluent*Ukrainian* - Fluent