**ROSS I**

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***US Permanent Resident/Green Card***

* + - * Extensive knowledge and experience in STLC starting from documentation of Testing Deliverables such as Test Plans, Test Cases, Daily/Weekly/Monthly Test Reports till validation of application by performing Functional, GUI, Cross browser and Regression testing
* Knowledge of Backend Testing and E2E testing by using SQL and UNIX/Linux tools
* Knowledge of User Acceptance Testing for each story after QA completion
* Demonstrate methodical, detail oriented and thorough approach to all assigned stories by meeting sprint deadlines
* Extensive knowledge of SDLC Methodologies such as Agile and Waterfall
* Knowledge of QA meetings, Daily Standups, Sprint Planning, Backlog refinements and various Team Huddles and liaise between Product Owner, Scrum Master and Scrum Team
* **Technical knowledge:** HP ALM, JIRA, MySQL Benchmark, SQL Developer, UNIX/Linux

**Technical Skills**

* **Test Management Tools:** *HP ALM, Jira, Bugzilla*
* **RDBMS:** *Oracle, MySQL.*
* **Operating Systems:** *Windows, MAC*

**Professional Experience**

**Royal Line Logistics Cincinnati, USA**

**Quality Assurance Intern September 2023- April 2025**

* Reviewed Business Requirement and Software Specification Requirements to achieve better understanding of the Application.
* Revised Test plan prepared the Test cases, Test Scenarios and End to End scenarios (starting from Frontend to Backend applications).
* Involved in full Software Development Life Cycle (SDLC) using Agile methodology.
* Conducted Functional, GUI, Regression and Smoke tests on the new enhancements added to the web application.
* Participated in Daily (scrum) and Weekly Status reports updates with a team.
* Involved in creation and maintenance of Test Matrix and Traceability Matrix.
* Used ALM and Jira tools for bug filing and bug triage.

**Rawlinson Consulting London, UK**

**Business Development October 2019- September 2020**

* Analyze the trends in the market and the company’s strategies to identify opportunities to cash in on.
* Report relevant findings from the strategies implemented and get them approved by the company’s senior management.
* Salesforce tasks: managing data, maintaining security standards, and delivering actionable analytics
* Perform and present competitor analysis to identify areas where the company can surpass the industry’s competitors and forge ahead to gain increased market share.
* Analyze sales and trends to promote ideas for sustained revenue growth.
* Identify and Evaluate new customers to increase the company’s sales targets and marketing campaign audience.
* Identify and report lucrative market business opportunities to capitalize on and increase the market share.
* Create ad-hoc reports for the sales and the management staff as requested.
* Help to prepare a new sales and marketing plan for existing and under-developing products.
* Other duties as assigned by the business development analyst and/or manager.

**Education**

**University of Massachusetts Lowell, Manning School of Business Lowell, MA**

*Master of Business Administration in International Business*

**Bangor University Wales, UK**

*Bachelor Science (Hons) in Business and Economics*