

Georgia Glaze

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TECHNICAL SKILLS

Professional experience in the following :

- SQL
- C#
- Visual Basic
- .NET

Other Skills: Familiar with Java, Python, PHP, JavaScript, HTML, and CSS

OTHER SKILLS

- Customer service
- Project management
- Requirements gathering
- Consulting
- Written and verbal communication
- Client relationship management
- Problem solving
- Training and user adoption
- Teaching

PROFESSIONAL EXPERIENCE

**Fast Enterprises
Implementation Consultant**

7/2022-3/2024

PROJECTS

- ***Maryland Department of Transportation, Motor Vehicle Administration***
 - o Identified root causes of various exceptions in the existing system and worked to resolve these exceptions.
 - o Developed and presented concepts of operations and system solutions to the team and client.
 - o Designed, tested, and implemented new system functionality.
 - o Worked on system enhancements to improve existing functionality.
- ***Missouri Department of Revenue, Motor Vehicle and Driver Licensing Division***
 - o Actively engaged in internal system development meetings to define and discuss the client's business processes and procedures.
 - o Worked with client to determine necessary system requirements and functionality and applied best practices for implementation.
 - o Designed and tested software functionality, taking the business' current processes and examining the business requirements to assist in building the client a product that would best suit their needs.
 - o Performed software demonstrations with client to showcase system capabilities under development.

**Girls Who Code
Teaching Assistant, Lead Teaching Assistant**

Summers of 2020-2022

Girls Who Code is a non-profit organization dedicated to expanding computer science education for young girls and non-binary students.

- o Assisted in teaching multiple rounds of classes for the Summer Immersion Program.
- o Taught HTML, CSS, JavaScript, and web design concepts to students from diverse backgrounds, including international students.
- o Engaged with students in an open and supportive manner, creating a safe and positive environment for students to grow.
- o Responsible for motivating students and creating an environment that allows them to build confidence by helping them prepare for presentations, fostering a growth mindset, and focusing on their successes while encouraging improvement, as needed.
- o Developed interactive slides and short activities to maintain students' focus, engagement, and to create fun learning experiences in an online environment.
- o Acted as an advisor to students, providing one-on-one instruction and additional support.
- o Coordinated closely with sponsor company points of contact to ensure the smooth planning and execution of sponsor hosted events.
- o Developed supplementary course material and provided tutoring sessions tailored to each student's needs and conducive to the student's learning style.

**Lane University Center (Frostburg State University)
Information Desk/Game Room Attendant**

8/2019-1/2022

- o Distributed items such as room keys to authorized individuals.
- o Trained new employees on facility policies and procedures.
- o Created instructional guides and documentation for facility policies and procedures.
- o Aimed to provide exceptional customer service, addressing customer inquiries in person and via phone.
- o Thoroughly completed opening and closing procedures for the facility.

Other Activities

- **Upsilon Pi Epsilon** – Initiated Spring 2022
UPE is the International Honor Society for the Computing and Information Disciplines.
- **Alpha Phi Omega (APO)** – Initiated Fall 2019
APO is a co-ed fraternity focused on leadership, fellowship, and service to others.
- **Fellowship Vice President (APO)** - Fall 2020 - Fall 2021

EDUCATION

Frostburg State University — B.S.

Fall 2018 - Spring 2022 (Graduated May 2022)

Graduated Magna Cum Laude with a major in Secure Computing and Information Assurance and a minor in Computer Science.

RELEVANT COURSEWORK

- Introduction to Human Communication
- Secure Databases
- Security Policy and Assessment

- Database Management Systems
- Software Testing
- Introduction to Programming (Python)
- Software Security Engineering
- Technical Writing
- Computer Science I and II (Java)
- Cloud Computing and Security
- Computer Networking
- Computer Forensics
- Network Forensics
- Hacking and Incident Response
- Electronic Commerce