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| Pallavi Kumar |

Quality Assurance Analyst | (470) 268-9456 | sypallavi.k@gmail.com | Cumming, GA-30040

# PROFILE

# Detail-oriented and self-motivated Manual QA Analyst with 2+ years of experience testing web-based applications in Agile/Scrum environments. Proven expertise in writing and executing test cases, validating acceptance criteria, identifying UX/functional bugs, and collaborating with developers via JIRA to ensure seamless product delivery. Familiar with deployment readiness, regression cycles, and analyzing QA KPIs for continuous improvement. Adept at working independently, communicating clearly, and contributing to sprint success. Seeking to support a remote-first, fast-paced QA team like Piper Companies.

# SKILLS

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| * Manual Testing | Functional, Regression, UAT * Defect Reporting | Test Case Design | User Experience Testing * Sprint Testing | QA Documentation | Acceptance Criteria Validation * Strong Organizational & Communication Skills * Fast Learner | Comfortable with Ambiguity & Shifting Priorities  TOOLS AND TECHNOLOGIES  * **Defect/Test Management:** JIRA, Zephyr Scale, HP ALM, Trello * **Backend Validation:** SQL, MySQL, TOAD Data Point * **API Testing:** Postman, SoapUI * **Automation (Basic):** Selenium | * Agile Methodologies | Scrum | Continuous Improvement * Deployment Readiness | Cross-Browser Testing * Conflict Resolution | Communication | Attention to Detail * Cross-Browser & Cross-Device Testing * Reservation System Testing | Web-Based Applications      * **Performance Tools:** LoadRunner, JMeter, Blaze Meter * **Visualization & Misc.:** Tableau, Power BI, Version One, Balsamiq * **Office Tools:** MS Excel, Word, PowerPoint, Visio |

# PROFESSIONAL EXPERIENCE

**Quality Assurance Analyst**   
 *Vision Software Solutions, GA | May 2024 – Present*

* Performed manual testing of web apps to validate sprint features against design specs and acceptance criteria.
* Logged defects with detailed steps and evidence via JIRA; collaborated with developers during daily standups.
* Conducted cross-browser validation and backend testing using SQL for booking and user form modules.
* Participated in QA sign-off decisions and reviewed release readiness with engineering leads.
* Contributed to continuous improvement by identifying testing gaps and sharing sprint QA KPIs.

**Quality Assurance Analyst – Intern**  
*North American Med Tech Group (NAMDTG), IITWorkforce, GA | Nov 2023 – May 2024*

* Performed functional and UX testing across healthcare portals; reported bugs aligned with business priorities.
* Validated API endpoints using SoapUI and Postman, and supported ETL testing with SQL queries.
* Tracked defects via JIRA and Version One, linking related user stories and test tasks.
* Assisted in UAT execution and maintained accurate QA documentation and user feedback reports.
* Participated in HIPAA-compliant testing practices and independently handled tasks during sprints.

# CERTIFICATIONS

**. Certified Quality Assurance – Manual & Automation Testing | H2KInfosys, GA – May 2023**

**. Business Analysis Certification (ECBA, CCBA, CBAP Endorsed) | Udemy – June 2024**

# EDUCATION

**Post Baccalaureate in Information Systems and Management**  
*University of California, Berkeley, CA – April 2014*

**Bachelors in Architectural Engineering**  
*University of Madras, India*

# NATIONALITY

**US Citizen**