
JOSEPH MCBRIDE

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SKILLS

- Customer service
- Attention to detail
- Data center operations
- Networking solutions
- System testing
- Tableau
- Excel functions
- R programming
- SQL/MS Access/R
- TCP/IP protocol suite
- Machine learning
- Generative (AI)
- Data analytics
- Linear algebra
- Deep Learning
- Customer relations
- Driven and determined
- Computer hardware troubleshooting
- Electromechanical repair
- Equipment inspection
- Python programming
- Data analysis
- Linux
- Artificial intelligence (AI)
- Ethernet
- OSI model
- Data center design
- Statistical analysis
- JavaScript

PROFESSIONAL SUMMARY

Results-driven business professional equipped with strong foundation in managing and scaling enterprises. Expertise in business management, strategic decision-making, and operational management. Electromechanical, and education. Proficient in data analytics, generative ai, data visualization and machine learning. Proven ability to troubleshoot and diagnose electrical prototypes including preventative and corrective maintenance. Implemented procedures, and lead initiatives that contributed to growth and efficiency. Skilled in communication, customer service, leadership and education. Completed the Google Data Analytics and Linux Overview Course, Introduction to Networking, and Deep Learning. Currently pursuing courses in Computer Programming with Python and Fundamentals of JavaScript.

WORK HISTORY

Business Owner, 09/2022 - Current

Recovery Group Corporation – Atlanta, GA

- Developed and implemented strategic plans to expand business and increase profitability while handling legal and compliance responsibilities
- Planning and research: Create and manage business plans, and develop marketing campaigns
- Day-to-day operations: Oversee day-to-day operations of business

Data Center Technician Contractor, 08/2021 - 08/2022

Google, LLC – Lithia Springs, GA

- Installed and configured servers, switches, and storage devices for data center operations
- Monitoring tools track system performance, and documentation keeps records of tasks and changes
- In emergencies, technicians respond promptly to minimize downtime
- Actively monitoring server health, network traffic, cooling systems, and power usage to identify potential issues and maintain optimal performance
- Enforcing strict data security protocols and procedures to protect sensitive information

Instructor GED, 06/2018 - 08/2021

Self-Employed – Atlanta, GA

- Provided individualized support to help students reach their academic goals
- Adapted teaching strategies to meet diverse learning styles and abilities
- Instruct students in five areas tested on GED: writing, math, reading, social studies, and science
- Making positive impact on the lives of students and their families

Machine Operator, 09/2017 - 05/2018

Theochemical Laboratories – Atlanta, GA

- Confirmed machines were properly set up, adjusted, and cleaned for optimal performance
- Communicating with others and reporting problems to a supervisor
- Improving production efficiency by a certain percentage, reducing machine downtime, or receiving recognition for exceptional performance

Quality Control Inspector, 07/2016 - 09/2017

Etimex – Charlotte, NC

- Conducted routine inspections to secure compliance with quality standards and specifications
- Measured and examined raw materials, identified defects, and recorded and reported them
- Reducing the number of product faults by performing inspections while products are still being made

Machine Operator/Light Industrial, 07/2015 - 05/2016

SSI Schaefer – Charlotte, NC

- Proficient in operating various machinery and equipment in a light industrial setting
- Monitoring machines and adjusting
- Collaborated with team members to meet daily production targets, resulting in a 20% increase in productivity

Receiving Associate, 11/2014 - 07/2015

TJ Maxx Distribution Center – Charlotte, NC

- Managed inventory and coordinated shipments, ensuring accuracy and efficiency
- Coordinated with other departments such as purchasing and warehouse management to optimize workflow between functions
- Handled day-to-day shipping and receiving overseeing more than 4300 packages per day.

Machine Operator/Production, 04/2011 - 11/2014

Smithfield Foods – Tar Hill, NC

- Met and exceeded production targets consistently while maintaining quality standards
- Using Lock Out/Tag Out when machinery is being set up, serviced or cleaned
- Delivering a product that meets the customers' expectations
- Increased product quality by 40% through meticulous monitoring of machine settings and making adjustments as needed.

Stockroom Associate, 10/2009 - 03/2011

Victoria's Secret – Arlington, VA

- Implemented new system for tracking and replenishing merchandise, reducing errors and improving efficiency
- Replenishes merchandise to brand standards to ensure product is placed on sales floor and available for purchase
- Impact of my daily tasks exceeded standards which helped increase sales and cost gain

Security Officer, 03/2006 - 09/2009

Barton Security Services – Atlanta, GA

- Responded promptly to any security incidents or emergencies to maintain safety
- Monitoring surveillance cameras and alarms
- Using effective communication to calm down people and instruct them on company policy
- Reported suspicious activities and persons to law enforcement.
- Decreased instances of theft, vandalism, and trespassing through diligent observation and reporting suspicious activities by 20%

Electromechanical Technician, 08/1997 - 12/2005

US Army – USA

- Investigated electrical malfunctions with ammeter, multimeter and temperature probe test instruments to determine problems and apply solutions.
- Repaired, maintained and installed motors, drives and wiring devices.
- Provided technical support to team members, sharing knowledge of electromechanical systems operation and maintenance best practices.
- Collaborated with engineering teams to implement design modifications for improved system functionality.

EDUCATION

Professional Certificate: Computer Programming with Python

Harvard X - USA Remote

Professional Certification: Data Analytics, 09/2024

Coursera - USA Remote

Associate of Applied Science: 08/2013

Miller-Motte Technical College - Fayetteville, NC

Certificate of Technical Studies: Electromechanical Engineering, 04/1998

Ordnance Munitions and Electronics School - Redstone Arsenal, AL

CERTIFICATIONS

- Google Data Analytics Professional Certificate - Google.
- Linux Overview, Files, and Permissions Certificate – LinkedIn.
- What is Generative AI – Certificate – LinkedIn.
- Introduction to Networking Certificate – NVIDIA Academy.
- Electromechanical Engineering Technical Certification - U.S. Army.
- Machine Learning Foundations: Linear Algebra Certificate - LinkedIn
- Deep Learning: Getting Started Certificate - LinkedIn