Turon A Caldwell Jr

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LinkedIn: LinkedIn Profile

Objective

Highly motivated software engineer with a diverse background in IT support, military operations, and law enforcement. Proven leadership, problem-solving abilities, and strong technical skills in programming, networking, and system administration. Seeking to leverage experience in Python, PHP, SQL, and other technologies to build innovative software solutions.

Technical Skills

Languages: Python, PHP, Java, JavaScript, SQL, CSS/HTML

Databases: MySQL, Oracle, php, MyAdmin

Operating Systems: Linux, Windows

Tools: Microsoft Office (Excel, PowerPoint, Outlook), Active Directory, VPN Configuration, Network Security Systems

Other: Data Entry, Troubleshooting, Technical Support, Software Proficient, System Backup/Restore

Professional Experience

PC Technician

The Connection | November 2006 – February 2009

Provided technical support for users, including installing and configuring PC hardware, operating systems, and applications.

Diagnosed and resolved hardware/software issues efficiently, ensuring minimal downtime.

Managed user accounts, software license agreements, and network security systems.

Designed and implemented VPN solutions and monitored network performance.

Utilized trouble ticketing systems for task management, ensuring timely resolution.

Provided training for users on software/hardware usage.

Correctional Deputy

Charlotte County Jail | February 2022 – July 2023

Managed inmate populations, maintaining safety and order within the facility.

Used Microsoft Excel to document daily inmate activity and prepare reports.

Implemented facility safety protocols and collaborated with law enforcement agencies.

Motor Transport Operator

US Military | November 2013 – August 2017

Led vehicle operations, ensuring safe and timely delivery of personnel and equipment.

Developed strategies for mission readiness and team efficiency.

Conducted inspections and maintenance of military vehicles, including preventive checks.

First point of contact for ammo at the Ammo Supply Point, ensuring accurate documentation and safety.

Education

California Institute of Applied Technology

Certificate in Software Engineering | October 2023 – Present

Sullivan East High School

High School Diploma | Graduated May 2003

Certifications & Awards

Army Achievement Medal (2014, 2015, 2016)

Global War on Terrorism Service Medal (2016)

Army Service Ribbon (2015, 2016)

Key Strengths

Problem-solving and troubleshooting skills honed through hands-on IT support and military experience.

Strong leadership and communication skills, developed through supervisory roles in the military and corrections.

Ability to work under pressure and manage multiple tasks efficiently.