



Tiffany Jackson

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Professional Experience

Delivery Driver

Amazon | Shirley, NY | September 2024 – Present

- Delivered high-quality customer service through timely and accurate deliveries.
- Provided information to customers regarding services and resolved issues promptly.
- Entered and managed data accurately via an online portal.

Motor Vehicle Representative

New York State Department of Motor Vehicles | Medford, NY | December 2019 – April 2021

- Delivered exceptional in-person and telephone customer service.
- Educated the public on regulations, licensing, and penalties.
- Resolved customer issues efficiently and maintained accurate records through data entry.

Direct Support Professional

Long Island Developmental Disabilities Service Organization | Ridge, NY | November 2015 – March 2019

- Assisted individuals with daily activities to foster independence and goal achievement.
- Provided medication administration and managed household tasks, including cooking and cleaning.
- Supported community integration by supervising outings and ensuring safety and engagement.

Pharmacy Technician

CVS Pharmacy | Huntington, NY | November 2012 – March 2014

- Processed prescriptions and insurance billing with precision.
- Educated customers about medications and resolved inquiries in-store and over the phone.
- Conducted inventory, maintained cleanliness, and supported organizational efficiency.

Direct Support Professional

United Cerebral Palsy | Brentwood, NY | August 2009 – September 2012

- Supported individuals in daily living activities, fostering independence and personal development.
- Managed documentation and ensured compliance with regulations.
- Coordinated medical appointments and recreational outings for individuals.

Education**Western Governors University**

Bachelor of Science, Software Engineering (Expected 2025)

Bellport Senior High School

High School Regents Diploma (2007)