

KAALIYAH GRAY

Graykaaliyah054@gmail.com

Delaware, OH

(310) 993-0996

<https://www.linkedin.com/in/kaaliyahgray-b03281237/>

PROFESSIONAL EXPERIENCE

AIR BNB

Phoenix, AZ/ Remote

Quality Assurance Analyst/ Engineer Intern

July 2024 – January 2025

- Collaborate with cross functional teams to create, maintain and execute test plans and test cases for projects regarding the 2024 October release for Airbnb's web and mobile applications
- Conduct End-to-End (E2E) automated testing, functional regression and accessibility testing to identify and report software defects and issues.
- Research production defects by analyzing potential test coverage leakages and works closely with developers and designers to ensure effective communication and efficient bug resolution

TEXAS ROADHOUSE

Columbus, OH/Phoenix, AZ

Server/ Trainer

June 2019 – May 2025

- Consistently provided the highest level of service, promoted to trainer within first year.
- Adaptable to change in fast-moving service industry environment.

MORGAN STANLEY

Columbus, OH

Relationship Manager

Nov. 2022 - Oct. 2023

- Worked with global clients, traded and transferred Foreign Securities on foreign exchange
- Provided top-tier financial support for financial institution, promoted to level 2 relationship manager in first 8 months.
- Worked closely with senior staff to ensure transparency of financial data pertaining to portfolios & investments with top quality scores for the department for September & October 2023
- Exceeded expectation for quality metrics with top departmental quality score averaging 90% ytd.

UNITED STATES NAVY

Pearl Harbor, Oahu, HI

Gunners Mate

Nov. 2013 - Apr. 2019

- Ensured efficiency of operations for entity specializing in managing armory and issued weapons to qualified personnel.
- Trained and supervised 15+ staff, promoting adherence to organizational policies and industry standards.
- Responsible for operation and maintenance of guided missile launching systems small arms etc.

EDUCATION & TRAINING

COLUMBUS STATE

Associates in Business Management (In Progress) | Sept, 2026

SKILLS 4- IT

CERTIFICATE – JAVASCRIPT/ HTML/CSS

CERTIFICATE – WEB API

CERTIFICATE –SQL

CERTIFICATE – GIT & GITHUB FUNDAMENTALS

YEAR UP

CERTIFICATE – APPLICATION DEVELOPMENT

TECHNICAL SKILLS

Proficient in Salesforce, Bash, Slack, Cypress, Jira, MS Office, Google Workspace