

Aaron Drake

Jackson, MS | 601.747.3622 | 26aarondrake22@gmail.com

Work Experience

IT SUPPORT

MARCH 2016-PRESENT

Drake & Colenberg Law Office

Vicksburg, MS

- Assist in providing technical support and troubleshooting computer-based problems.
- Support maintaining internet connectivity, backup information, and troubleshooting glitches.
- Install and update computer software and hardware as needed.
- Provide technical support and routine maintenance of IT/technical equipment for Apple, PC, Network, Hardware, Software, and printers and mobile devices.
- Provide routine maintenance of IT/technical equipment and problem solve issues.

LAUNDROMAT ATTENDANT

JANUARY 2023-MAY 2024

61 Laundry Vicksburg, MS

- Assisted customers using the laundry machines, handled cash transactions, and addressed customer inquiries or concerns.
- Maintained cleanliness and organization in the laundromat, including regularly cleaning machines, floors, and other surfaces.
- Performed routine maintenance tasks on laundry equipment, such as cleaning lint traps and filters; monitored laundry machines to ensure they function correctly and promptly address technical issues or malfunctions.

SERVICE & KITCHEN TEAM MEMBER

MARCH 2016-JANUARY 2023

61 Fish Market & Restaurant

Port Gibson, MS

- Provided excellent, friendly customer service in a fast-paced seafood restaurant.
- Met customer needs to solve food or service issues.
- Maintained all areas of restaurant to promote a clean image.

Education

BS | ALCORN STATE UNIVERSITY

Major: Computer Science

January 2022 to May 2024

BA | ALCORN STATE UNIVERSITY

Major: History

August 2015 to December 2019

Computer Skills

- *Java • C/C++ • APIs • SQL*
- *JavaScript • Computer Science*
- *Linux • Energy Management Systems Management (8 years)*